



IMIS Global Limited

Privacy Policy

We take your right to privacy very seriously and respect any personal data you share with us. We have appropriate security measures in place to ensure we keep your data safe. This privacy policy is intended to give you an understanding of how and why we use the information that you give us. We do not share this data with third parties for marketing purposes.

We review this policy regularly and will update it from time to time. When it is updated any changes will be published here.

1 Who we are

IMIS Global Limited trades as IMIS Global Limited (IMIS) a maritime software and services provider. IMIS is a company registered in England and Wales with a registered office at 25 Branes Wallis Road, Fareham, Hampshire, United Kingdom.

When you use our websites and social media pages or when using any of our online web sites you are consenting to this privacy policy and the ways in which we use your personal data as outlined in this policy.

If you do not agree with this policy then please do not provide us with your information or continue using our websites and / or social media pages.

2 What is personal data?

Personal data is defined by the General Data Protection Regulations as:

"any information relating to an identified or identifiable natural person ('data subject'); an identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person".

IMIS is a private organisation and the personal data we hold has been specifically provided to us by our customer organisations to subscribe to our services.

3 Legal bases for processing your data

Users of the Hosted IMIS services require a limited amount of personal data to log on and use this service that includes an email address, a username and user entered password.

4 Personal data we collect, why we collect it and who we share it with

We use cookies on our websites for two reasons:

1. Statistical: anonymous information about how many users we have, how often they visit, which pages are visited most frequently, and by what types of users, in what countries
2. Technical: personal information to remember a visitor within the same browsing session and to ensure that the interface is adapted to their device (e.g. when you click 'remember me').

To access the statistical insight about the use of our website, we use Google Analytics as a third-party supplier, which also stores cookies when the website is visited. View the Google privacy policy and the cookies used.



We use cookies to deliver and maintain the Hosted IMIS services. By using the IMIS website and Hosted IMIS services, you are agreeing to the use of cookies as described.

5 How we use your information

We use email address, password and username to deliver the contracted services. These details are not shared with any other person or service.

6 How long we keep your personal data

We only keep your information for as long as we need it to provide you with the services or information you have requested, to administer your relationship with us or to comply with the law.

When we no longer need this information or your account with IMIS is closed or deleted, we will delete all personal data. We cannot retrieve this detail after it has been deleted.

7 Where we store your personal data

We store your data on two different platforms:

3. IMIS owned and operated servers and storage
4. Public and private cloud-based servers and storage

We may need to transfer and store information outside the European Economic Area (EEA) to provide the contracted services. By submitting your details, you agree to this transfer.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our sites; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

8 Who has access to your information?

We allow our staff or those representing IMIS to access and use your information for the purposes for which you have provided it to us. Any third-party agencies engaged by us to carry out our services are carefully selected and required to demonstrate compliance to UK data protection legislation.

We will only share your personal information with third parties where it is directly relevant to the services you have requested. We require third parties to treat your data with the same level of care as if we were handling it directly. Your consent

We always seek your consent at the point of collecting data.

9 Your rights

We understand that privacy and data are sensitive and important. You have a number of rights in relation to your data. These are:

5. The right to be informed: this privacy policy details how and why we collect, store and use your personal data
6. The right of access: you have the right to access the data and information we hold about you.
7. Please see below for details on how to request this information
8. The right to rectification: we want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate by contacting us using the contact details below
9. The right to erasure: you can request that we delete the information we hold on you by contacting us using the contact details below.
10. The right to restrict processing: you can let us know how you want us to use your data by getting in touch with us using the contact details below.



11. The right to data portability: you have the right to request your data be provided in an easy to use format to another supplier.
12. The right to object: you can opt out of hearing from us at any point by contacting us using the contact details below.

10 Legal information and how to contact us

The controller of personal data is the company that determines the purpose and means of processing your personal data. The controller of your personal data for marketing purposes is IMIS Global Limited.

You have a right to access the personal information we hold about you and in certain circumstances to be provided with a copy of that information. You can request this by using the contact details below.

IMIS Global Limited, 25 Barnes Wallis Road, Fareham, Hampshire, PO15 5TT, United Kingdom.

E: info@imisglobal.com

T: +44 (0) 1489 883 343

Requests will be dealt with and responded to within 28 days.

If you are unhappy with the way in which your personal data has been handled, you are entitled to make a complaint to the Information Commissioner's Office.

W: <https://ico.org.uk/concerns>

T: +44 (0) 303 123 1113